

California Association of Probation Services Administrators

35th Annual Training Conference

Tuesday, January 28, 2025, through Friday January 31, 2025

22 hours of STC Certified Training

Building Blocks for Leadership – Shaping the Future

Conference Location

The Cliffs Hotel
2757 Shell Beach Rd, Pismo Beach, CA
(805) 773-5000

Conference Cost

\$500
Includes lunch Tuesday through
Thursday

Tentative Conference Agenda:

Tuesday, January 28th:

- Registration and Partner Engagement, Introduction, Welcoming Comments, General Membership Meeting, Board introduction, Awards, General Partner presentation/lineup
- Chiefs Panel/CPOC Update

Wednesday, January 29th: Paul Duba, MPA, PCC, NCC – Point B Coaching

Navigating the Leadership Landscape Between Technical and Adaptive Work

- Most career managers are familiar with “technical leadership”—the kind that thrives on clarity, predictability, and rules. Think of it like navigating with a well-marked map: there’s a clear path, known obstacles, and reliable steps to take. In this world, leadership is straightforward: help your team adopt proven methods, hold them accountable, and execute reliably to get the work done. But what happens when the map doesn’t work? When you’re handed a challenge you have never seen before with no clear answers? This is adaptive leadership. Every step is new because there’s no set path. For unknown problems, finding a solution requires a leader to be OK not knowing so that curiosity may take the place of certainty. Finding a way to stand without *understanding* is the game. This workshop will demystify the space between technical and adaptive work.

Thursday, January 30th: Becky Warren and Kim Ericksen - Elevate Public Affairs

Managing Crisis & Protecting Public Trust

- Effective crisis management is critical to protecting public trust and maintaining the integrity of probation services. This training session, Managing Crisis & Protecting Public Trust, equips Probation Field Services Directors and Managers with practical tools and strategies to navigate high-pressure situations. Participants will learn how to communicate effectively during crises, minimize potential reputational damage, and maintain confidence in their leadership while upholding the mission of probation services. Designed specifically for CAPSA members, this session ensures leaders are prepared to handle challenges with clarity and resilience.

Friday, January 31st: Alsender Miller - Public Safety Training Supervisor for Georgia Department of Juvenile Justice

Bridging the Gap: Effective Servant Leadership for a Multigenerational Workforce

- This training is designed to equip leaders with the skills to effectively supervise a multigenerational workforce using the principles of servant leadership. Participants will learn to build and sustain their teams by utilizing servant leadership strategies, navigating generational differences, fostering an inclusive environment, and leading with empathy and effectiveness. By the end of this training, participants will be able to enhance employee engagement and empowerment, effectively fostering a motivated team that is aligned with and driven toward the organization's mission and goals.